



## Woodbury Team Member Job Description

United Noodles Woodbury is the sister import grocery store to the store of the same name in Minneapolis. Our family-owned and operated supermarkets have been serving the community for more than 45 years. You can pick up everyday essentials like milk, eggs and bread, and also discover products from China, Japan, Korea, Taiwan, Singapore, Hong Kong, Thailand, Malaysia, Indonesia, Vietnam, the Philippines, India, Sri Lanka, Hawaii, and more.

We are looking to add an experienced store associate to our family. Our ideal candidate is an outgoing, friendly and customer service oriented individual who is self-motivated, hardworking, and reliable.

### Job Duties and Responsibilities:

- Accurately ring up customers at the cash register while providing exceptional customer service
- Stock, rotate and face product, and build displays as required for daily sales and to ensure a positive shopping experience for customers and a positive work environment for fellow team members.
- Execute food and beverage processes, including food deliveries, replenishment, stocking, zoning, instocks routines, data accuracy, culling, rotation, cleaning, waste, signing and back stock.
- Solve any customer issues and answer customer questions. If unable, find the appropriate person to do so.
- Be a service champion for the store by leading and embodying the United Noodles service culture
- Report any pricing discrepancies to a manager
- Engage customers with the United Noodles Stamp Rewards Program by explaining the program, encouraging use, and accurately stamping cards
- Deliver an exceptional customer experience, providing a fresh and abundant shopping experience during all hours of operations, prioritizing the guest's needs over task
- Create a welcoming experience by authentically greeting all guests
- Engage with customers in a genuine way, which includes asking questions to better understand their specific needs
- Observe to quickly understand whether a customer needs assistance or wants to interact. Follow body language and verbal clues to tailor your approach
- Be knowledgeable about the tools, products, and services available in the total store, and specific to your area, to solve issues for the customer and improve their experience
- Thank the guest in a genuine way and let them know we're happy they chose to shop at United Noodles
- Uphold and maintain the execution of United Noodles' Standards
- Follow safe food handling and sanitation policies and procedures



- Locate and identify damaged, recalled or expired items and process according to best practice
- Appropriately use and care for in-store and personal protective equipment
- Cleaning, dusting of work station equipment
- Maintains adherence to department and company guidelines related to personal hygiene and dress.
- Protects associates and customers by removing potential hazards from the sales floor
- Always demonstrate a culture of ethical conduct, safety and compliance
- All other duties based on business needs

#### Requirements:

- Flexible work schedule (e.g., nights, weekends, and holidays) and regular attendance necessary
- Reliable Transportation
- Learn and adapt to current technology needs
- Work both independently and with a team
- Able to stand for 8+ hours
- Able to work in cold temperatures for brief periods of time
- Able to lift up to 50-lb boxes
- Able to climb stairs/ladders
- Former/current stocking, merchandising, or warehouse receiving experience preferred
- Resolve guest questions quickly on the spot
- Attention to detail and follow multi-step processes
- Experience handling cash and making change

#### Benefits:

- United Noodles is a fun, family-oriented environment. We pride ourselves on having a positive work environment and do everything we can to take care of our employees.
- Competitive wages.
- Excellent health and other benefits for qualified employees.
- Flexible schedules with no late nights.
- Employees receive 50% off prepared foods on days they work and 20% off in the grocery store at all times.